

## AGL New South Wales Price Increases: The Devil Is In The Detail

- Very High users to see over 50% increase when they use over 2000 kWh a quarter
- Off Peak and Controlled Load users across the state to see increases ranging from 21.7% to 63.5%
- Average increase for Sydneysiders 14.4%
- Western Suburbs hardest hit with average increases up to 17.7% for High Users

AGL price increases announced on Friday 9<sup>th</sup> June 2017 provide NSW consumers warning signs that the devil is truly in the detail.

Whilst the signal is that prices are increasing by the most the state has ever seen in one change, the detailed signs could be much worse for some NSW energy customers

Average Increases:

	Sydney and Surrounds (Ausgrid)	Western Suburbs - Parramatta, Penrith etc (Endeavour)	Country (Essential)
<b>Low</b>	13.0%	15.0%	6.7%
<b>Medium</b>	14.3%	16.6%	8.3%
<b>High</b>	15.8%	17.7%	9.9%

*\* Low user is 2750 kWh/year, Medium user is 5500 kWh/year, High user is 8250 kWh/year (Anytime usage customer)*

*\*\* Comparison between Standard Rates last published on 27th April 2017 compared to rates effective from 1st July 2017*

For very high users in Sydney, if they pay anything over \$600 per/qtr they will see rates 52.6% higher. Looking at those extremes here are increases mapped to quarterly bill sizes:

### Ausgrid Anytime Usage Customers Bill Increases

Current Qtr Spend (rounded)	% Increase	Annual usage (kWh)	Current Annual Spend
\$600	13%	7480	\$2,400
\$800	23%	11300	\$3,200
\$1,000	29%	15120	\$4,000
\$1,200	33%	18950	\$4,800
\$1,400	36%	22780	\$5,600

Controlled Load users across the state will see rates rise anywhere from 21.7% up to 63.5%. A controlled load tariff is a dedicated circuit that might be in place for customers with underfloor heating, pool pumps, electric hot water heating systems and reverse cycle air conditioning units.

**Tim Wolfenden, Managing Director at Energy Bill Doctor** ([www.energybilldoctor.com.au](http://www.energybilldoctor.com.au)) "The energy market is not a 'one size fits all' environment – and these increases will impact everyone differently and uniquely.

Retailers pricing in the past has provided more competitive rates for higher users – that trend appears to be coming to an end – which means those users currently spending more than \$600 a quarter will get hit hardest by this round of increases.



We've also identified that Controlled Load users will see up to a 63.5% increase – and if this is a trend across the Big 3 retailers, those customers are going to have to look hard about when, how and why they are using their energy tied to the tariff, and do everything they can to minimise usage.

It's imperative that users start using less and paying less – make sure you have a discount or a fixed price deal with no lock in fees with your current retailer, or switch to one who will – then focus everyone in your home to use less and employ some sensible energy saving measures”

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### **About Energy Bill Doctor**

Energy Bill Doctor creates Happiness through Healthy Electricity Bills.

Energy Bill Doctor delivers a 100% accurate online bill healthcheck and switching service (no need to chat on the phone for 30 minutes) – we've removed all data entry (that a traditional switching service has) and take care of all the paperwork, making it quick (switch in under 60 seconds), simple and easy for you to switch to a cheaper, healthier energy deal in just a matter of minutes.

Energy Bill Doctor helps consumers Take Back Control of their energy bills.

With Energy Bill Doctor you can health check your bill anytime, if it's healthy, there's no need to switch – plus you will have the peace of mind that you are on a great deal

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